



Go Beyond Normal Limits...<sup>SM</sup>

**RITRON®**  
WIRELESS SOLUTIONS

**DoorCom™**  
wireless intercom

**Owner's Manual**



## Basic Operation

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## RDC-SERIES DOORCOM™ MODELS.....

The radio transceiver's model number appears on the serial label located on the bottom-side of the metal enclosure.

### VHF Models

|                       |                                                                                  |
|-----------------------|----------------------------------------------------------------------------------|
| <b>RDC-146</b>        | VHF Wireless Intercom<br>2 Watts, 150 - 165 MHz                                  |
| <b>RDC-146M</b>       | VHF MURS License-Free,<br>Wireless Intercom,<br>2 Watts, 7 MURS Frequencies Only |
| <b>RDC-146-BC</b>     | VHF Wireless Intercom<br>2 Watts, 150-165MHz<br>(British Columbia)               |
| <b>RDC-146-Canada</b> | VHF Wireless Intercom<br>2 Watts, 150-165MHz                                     |

### UHF MODELS

|                       |                                              |
|-----------------------|----------------------------------------------|
| <b>RDC-446</b>        | UHF Wireless Intercom<br>2 Watts, 450-470MHz |
| <b>RDC-446-Canada</b> | UHF Wireless Intercom<br>2 Watts, 450-470MHz |

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## SYSTEM COMPONENTS.....

The DoorCom™ Wireless Intercom System provides 2-way, voice communication from delivery doors or other fixed locations to radio-equipped personnel in or around the facility. The rugged, all-metal, weather-resistant speaker intercom box can be mounted outdoors and is connected to the AC powered radio transceiver (indoors) with the 20ft connecting cable.

The DoorCom™ wireless intercom consists of 6 components.

1. The R-Series Radio Transceiver
2. RPS-1B - 110VAC AC Power Adaptor
3. AFB-1545 - BNC Flexible Antenna
4. T-25 TORX bit
5. RDC-1, Stainless Steel, Speaker Intercom Box with 20 ft Connecting Cable attached (connects RDC-1 to radio)
6. Wall Mount Bracket for radio transceiver



R-Series  
Transceiver



RDC-1 w/20 ft Cable  
PN#60201121



RPS-1B, 110VAC  
AC Adapter



AFB-1545  
Antenna



Mounting Bracket

## OPTIONAL AND REPLACEMENT ACCESSORY EQUIPMENT

Available options include:

- **AFB-1545** – Replacement, Molded Flex, Dual-Band Replacement Antenna
- **RAM - 1545** – Optional, Magnet Mounted, Dual-Band Antenna w/BNC Connector
- **RPS-1B** – Replacement, 110VAC to 12VDC Power Supply.
- **JBS-MMK** – Replacement, Mobile Mounting Kit.(Does not include screws to mount bracket to the wall)
- **RDC-1** – Replacement, RDC-1, metal speaker intercom box. Includes PN#60201121 20ft cable, connects to radio.
- **PN# 60201121** – 20ft Cable (RDC-1 to R-Series Transceiver) 2.5mm/3.5mm plug to spade lugs.

For additional information and pictures of these items go to <http://www.ritron.com/doorcom.html> and download pdf of the product brochure.

## BRIEF FEATURE OVERVIEW .....

- **Narrow Band FCC Compliant.** The radio is compliant with the Federal Communication Commission's 2013 Narrow Band Mandate – go to [www.ritron.com](http://www.ritron.com) for more information.
- **Field-Programming.** Field-programming allows you to program specific features of the radio without a PC or special software.
- **License-Free VHF MURS Model.** The VHF RDC-146M model can be programmed from a list of 7 VHF MURS frequencies. These FCC frequencies are for business-only use and license-free.
- **Licensed VHF and UHF Models.** These models contain table frequencies that require an FCC license. They can also be PC programmed to "custom" frequencies making the DoorCom™ system compatible with an existing radio system or even radio repeaters.
- **Speaker Volume.** Field-settable in pre-set levels 0-9.
- **Multi-Channel Pre-Sets** – Up to 10 different pre-set channels
- **Auto-ON When AC Power Applied** – If AC power is removed from the radio i.e. a power failure, the radio will automatically turn ON, whenever AC power is restored.
- **Mode of Operation.** The DoorCom™ Wireless Intercom can operate in one of two possible modes.
  - o **"Automatic Turn-Off" Mode** (Factory Default). The radio and speaker are OFF until the Call Button is pressed. Radio and speaker remain ON subject to activity on the channel and the reset timer setting (Default 10 seconds).
  - o **"Intercom" Mode.** The radio and speaker are always ON.
- **DoorCom™ Time-Out Tone** – A double tone alerts the visitor when the speaker has turned OFF. The same tone is transmitted to radio-equipped personnel to signal that the RDC-1 speaker has turned off and internal radio communication can now continue.
- **Choose From Two Distinct Call Tones** – "Door Bell" or "Ringing Tone".
- **Interference Eliminator Codes** - Quiet Call (QC) and Digital Quiet Call (DQC) codes can be programmed to eliminate other radio users not in your workgroup. For compatibility, new radios must be programmed with the same codes.
- **Manager Lock** - Prevents radio controls from being changed by unauthorized personnel.
- **DTMF Signaling** - 1-9 digit DTMF codes can be transmitted at the beginning of each message for radio identification.

## CONTROLS, CONNECTORS & BUTTONS .....

### 1 Multi-Function LED Display

The LED display will indicate the current Operating Channel, the Speaker Volume setting (0-9), the Manager Lock condition and Field-Programming Information.

### 2 Channel Select Button

Press the Channel Button to advance to the next programmed channel.

### 3 Speaker Volume-Up/Down Buttons

Press the Volume Up Button to increase the volume, and press the Volume Down Button to decrease the volume. The volume level will be displayed momentarily in the channel display.

### 4 Speaker/Microphone Connection

The RDC-1 Speaker Intercom Box is connected to the radio here using the 2-PIN Connecting Cable PN# 60201121.

### 5 Power Connector

The Power Connector on the top of the radio is used to connect power to the unit. Use the included 110VAC, RPS-1B AC Adapter.

### 6 BNC Antenna

The antenna radiates and receives radio signals. The included AFB-1545 Antenna connects to the BNC Connector on the top of the radio.

### 7 Radio Program Button

When the radio is in PTT Programming Mode, the Program Button is used to change channel information. The channel display will display the programming information as it is entered.

### 8 RDC-1, Rugged, Stainless Steel Intercom Box

Tough, weather-resistant, all-metal enclosure protects against damage from weather and vandalism. Includes multiple mounting options without brackets.

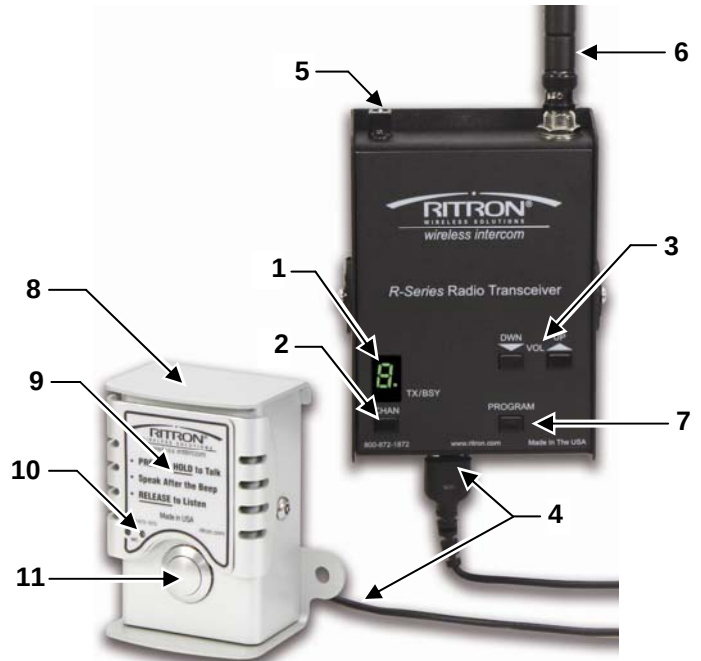


**Figure 1: RDC-1 and R-Series Radio, Controls and Connectors**

### 9 Weather-Resistant Speaker (RDC-1)

Weather-resistant speaker is protected from vandalism by metal speaker/mic guard. Speaker allows you to hear radio transmissions on your radio frequency.

### 10 Weather-Protected Electret Microphone (RDC-1)

Weather-protected mic is also protected from damage by metal speaker/mic guard. Allows your voice to be heard in transmissions to other radios.

### 11 Weather-Proof, Vandal-Resistant PTT Button (RDC-1)

Rugged metal PTT Button protects against damage from vandals. Press and Hold to talk, release to listen.

## INITIAL SET-UP & PROGRAMMING .....

**IMPORTANT** - BEFORE permanently installing the DoorCom™ wireless intercom, you will need to review how you would like the DoorCom™ to operate. You will then need to temporarily set-up the system and apply power to the radio. This is necessary to program the radio and then test the system to confirm you have programmed it correctly.

### For example:

- You will need to decide which DoorCom™ radio frequency and interference eliminator codes you intend to use.
- You will need to decide which of the two possible Modes of Operation you intend to use.
- You will need to decide where you intend to install the R-Series radio transceiver (INDOOR only mounting).
- Keep in mind, you will need to provide 110VAC to within a few feet of the radio.
- You will need to decide where you intend to install the RDC-1 speaker intercom box (INDOOR/OUTDOOR).
- The RDC-1 to radio connecting cable is 20ft. in length.
- The location of the antenna will also need to be clear of any metal objects and power lines.
- Keep clearance at least 3 feet in all directions.

## PROGRAMMABLE FEATURES.....

Review the features below to determine how your system will operate. Certain features have been pre-configured as the Factory Default setting and do not require reprogramming. Some of the features listed can be Field-Programmed (FP) without additional tools, and other features require a computer and programming software (PC). Please call Ritron if you have any questions or require special programming.

### Glossary of Terms

**FP** = Field-Programmable Feature— no PC & software required.

**PC** = PC Programmable Feature with PC & Software

**Automatic Turn-Off Mode** – Speaker and radio both automatically turn off after programmable period of inactivity.

**Intercom Mode** – Automatic Turn-Off feature has been disabled, the radio is able to receive calls at any time.

**Inactivity Time** – A continuous period of time where the radio transceiver is not sending or receiving a call.

### 1. Field-Programming Enable..... (PC)

This feature is ENABLED as the Factory Default setting.

If Field-Programming is enabled, the radio can be field-programmed from a list pre-determined Table Frequencies, Interference Eliminator codes and other FP features.

If DISABLED, all features must be programmed using special Ritron PC Programming software and a computer.

### 2. Mode of Operation - A or B .....(PC or FP)

#### A). Automatic Turn-Off Mode

Feature is ENABLED as Factory Default setting.

The speaker and the radio will turn OFF when the Reset Time has expired. The Reset Time is a pre-programmed amount of time of "inactivity" (no calls transmitted, no calls received) before the speaker and radio turns off. The speaker and radio are turned ON when the PTT button is pressed.

#### B). Intercom Mode

If Automatic Turn-Off is NOT enabled, the speaker and the radio are always on... i.e. Intercom mode. This mode allows the speaker to hear radio calls all the time.

### 3. Send A Call Tone .....(PC or FP)

Feature is ENABLED as Factory Default setting.

Choose from 2 call tones – Door Bell sound (Factory Default) or Ringing sound.

The radio can be programmed to transmit of the 2 Call Tones upon the initial press of the PTT button. This will signal radio-equipped personnel that the call is originating from the DoorCom™ wireless intercom.

### 4. Send DoorCom™ Time-Out Tone.....(PC or FP)

Feature is ENABLED as Factory Default setting.

A HI/Low double-tone alerts the visitor that the speaker has turned OFF. The same tone is transmitted to radio-equipped personnel to signal that the RDC-1 speaker is now off and internal radio communication can continue.

### 5. Manager Lock..... (FP)

Factory Default setting is: "UNLOCKED".

When radio controls are "Locked", the operating channel and speaker volume settings cannot be changed.

Press the VOL Up AND VOL Dwn buttons simultaneously for 5 seconds. The display will show the current setting:

"U" = Unlocked "L" = Locked.

Repeat the above step to toggle between "U" and "L" condition.

### 6. Inactivity Reset Time ..... (PC or FP)

Factory Default setting: 10 seconds.

The Reset Time can be Field-Programmed to 9 different times ranging from 5 seconds to 4 minutes, or PC programmed for 5 to 255 seconds. In Automatic Turn-Off mode a longer Reset Time will allow more time for a response before the speaker and the radio turn off.

### 7. Busy Channel TX Inhibit..... (PC or FP)

Feature is DISABLED as Factory Default setting.

With this feature enabled the radio cannot transmit when there is a received signal on the frequency. When a received signal is present and the PTT button is pressed, a "busy signal" will be heard in the RDC-1 speaker.

### 8. Transmit Beep Enable ..... (PC)

Feature is ENABLED as Factory Default setting.

A short beep will sound in the RDC-1 speaker any time the PTT button is pressed. This indicates to the user that the intercom is ready to transmit their message.

### 9. RX Courtesy Beep Enable.....(PC)

Feature is DISABLED as Factory Default setting.

In high noise environments it is sometimes difficult to determine when a received message has ended. With the RX Courtesy Beep enabled the radio will sound a short beep on the speaker at the end of each received transmission.

### 10. DTMF ANI ..... (PC)

The radio can be programmed to send a 1-9 digit DTMF ANI code at the beginning of each transmission. Allows Caller ID in only those radio systems equipped with DTMF Decode.

### 11. TX Time Out Time ..... (PC)

Factory Default setting is 60 seconds.

The TX Time Out Time can be programmed for 1-255 seconds. This sets the length of time the radio can transmit continuously. If the PTT button is held down longer then the TX Time Out Time, the radio will stop transmitting and a "Busy Signal" will be heard in the speaker until the button is released.

### 12. Custom Frequency Programming .....(PC)

The radio can be PC programmed with Ritron R-Series software to operate on custom narrow band frequencies within the radios specific operating band. MURS model cannot be custom programmed to other frequencies.

## HOW TO READOUT CURRENT RADIO FREQUENCY & TONE CODES .....

1. Connect the RDC-1 and 20 ft cable to the R-Series radio.
2. Attach the antenna to the radio.
3. Locate the RPS-1B AC adapter (do not connect it to the radio yet).
4. Press and **HOLD** the Program Button (See Figure 1 on page 2 for location) and now connect power to the radio using the RPS-1B AC adapter, the radio will now turn ON. A "P" will appear on the program display and the speaker will beep rapidly.

5. When the beeping stops, release the Program Button. The radio will display a series of six characters for Radio Identification, with each character separated by a hyphen. The 1<sup>st</sup> two characters indicate the Model Number, the 3<sup>rd</sup> and 4<sup>th</sup> characters indicate the radio type, and the 5<sup>th</sup> and 6<sup>th</sup> characters indicate the firmware revision.

For this example:      Model:                      01  
                                  Radio Type:                31  
                                  Firmware Revision:      51

MODEL                      RADIO TYPE                      FIRMWARE REVISION

6. After the Radio Identification has been displayed, the digit 1 will appear, followed by a hyphen and the speaker will sound a triple beep indicating that the radio is in Program Mode and Channel 1 is selected.

7. Press the Channel selector to select the channel to be read out. The channel number will appear briefly on the display as you step through the channels. When you have settled on a channel a hyphen will appear across the center of the display to indicate that it is ready for readout.

8. Press and **RELEASE** the Volume Up Button (See FIG-1 on page 2 for location). The radio will immediately begin to display a series of four digits; with each digit separated by a hyphen.

9. The first two digits indicate the frequency code and the last two digits the tone code; see [Table 1](#) and [Table 2](#) on pages 6 and 7. In this example an R-446 is programmed to operate on the "Brown Dot" frequency of 464.500 MHz (Frequency code "04") with 100.0 Hz tone (Tone code "12").

FREQUENCY CODE                      TONE CODE

10. If a 5<sup>th</sup> digit is displayed, the channel has been programmed for DQC and the last three digits indicate the DQC code; see [Table 3](#) on page 7. In this example an R-446 was programmed to operate on the "Brown Dot" frequency of 464.500 MHz (Frequency code "04") with a DQC code of "723".

FREQUENCY CODE                      DQC CODE

11. If the channel is PC programmed with any frequency or tone not listed in [Table 1](#), [Table 2](#) or [Table 3](#) on pages 6 and 7, the radio will sound the **ERROR TONE** on contents read out and display an "E". The PC programmer will be required to readout the radios frequency and tone programming.

12. To return the radio to normal operation:
  - 1) Disconnect the AC adapter from the radio.
  - 2) THEN reconnect the AC adapter to the radio.

## HOW TO FIELD PROGRAM FREQUENCY & TONE CODES .....

To match other radios, the owner can select Frequency, Tone and DQC Codes from [Table 1](#), [Table 2](#) and [Table 3](#) on pages 6 and 7. In our example, we will program an R-446 to operate on the "Brown Dot" frequency of 464.500 MHz with 100.0 Hz tone.

1. Connect the RDC-1 and 20 ft cable to the R-Series radio.

2. Attach the antenna to the radio.

3. Locate the RPS-1B AC adapter (do not connect it to the radio yet).

**04**

4. Refer to [Table 1](#) on page 6 to determine the two-digit frequency code for 464.500 MHz and write it down.

**12**

5. Refer to [Table 2](#) on page 7 to determine the two-digit tone code for 100.0 Hz and write it down.

**P**

6. Press and **HOLD** the Program Button (See Figure 1 on page 2 for location) and now connect power to the radio using the RPS-1B AC adapter, the radio will now turn ON. A "P" will appear on the program display and the speaker will beep rapidly.

7. When the beeping stops, release the Program Button. The radio will display a series of six characters for Radio Identification, with each character separated by a hyphen. The 1<sup>st</sup> two characters indicate the Model Number, the 3<sup>rd</sup> and 4<sup>th</sup> characters indicate the radio type, and the 5<sup>th</sup> and 6<sup>th</sup> characters indicate the firmware revision.

For this example:

|                    |    |
|--------------------|----|
| Model:             | 01 |
| Radio Type:        | 31 |
| Firmware Revision: | 51 |

**01**

MODEL

**31**

RADIO TYPE

**51**

FIRMWARE REVISION

**1 -**

8. After the Radio Identification has been displayed, the digit 1 will appear, followed by a hyphen and the speaker will sound a triple beep indicating that the radio is in Program Mode and Channel 1 is selected.

9. Press the Channel selector to select the channel to be programmed. The channel number will appear briefly on the display as you step through the channels. When you have settled on a channel a hyphen will appear across the center of the display to indicate that it is ready for programming.

**01**

**41**

10. Enter the 1<sup>st</sup> digit of the frequency code by pressing the Program button until the display shows the desired number. Pause—the speaker will sound a low tone and the radio will show a hyphen across the center of the display to indicate that it is ready to accept the next digit.

11. Enter the 2<sup>nd</sup> digit of the frequency code by pressing the Program button until the display shows the desired number. Pause—the speaker will sound a low tone and the radio will show a hyphen across the center of the display to indicate that it is ready to accept the next digit.

**10**

**20**

12. Enter the 1<sup>st</sup> digit of the tone code (or 1<sup>st</sup> digit of the DQC code) by pressing the Program button until the display shows the desired number. Pause—the speaker will sound a low tone and the radio will show a hyphen across the center of the display to indicate that it is ready to accept the next digit.

13. Enter the 2<sup>nd</sup> digit of the tone code (or 2<sup>nd</sup> digit of the DQC code) by pressing the Program button until the display shows the desired number. Pause—the speaker will sound a low tone and the radio will show a hyphen across the center of the display to indicate that it is ready to accept the next digit.

14. **FOR DQC CODES ONLY** – Enter the 3<sup>rd</sup> digit of the DQC code by pressing the Program button until the display shows the desired number. Pause—the speaker will sound a low tone and the radio will show a hyphen across the center of the display to indicate that it is ready to accept the next digit.

**E**

15. Press and release the **Volume Up** button to **SAVE** your programming. A triple beep will sound to indicate that programming was successful and a hyphen will appear on the program display. The radio is now ready for another program entry.

**NOTE:** An error tone will sound if you attempt to save an incorrect code, an "E" will appear on the display. Check the digits you are attempting to enter, then re-enter.

16. To return the radio to normal operation:

- 1) Disconnect the AC adapter from the radio.
- 2) THEN reconnect the AC adapter to the radio.

**TABLE 1: PROGRAMMABLE FREQUENCY CODES .....**

| <b>UHF Business Band</b> |           |             |      | <b>UHF Business Band</b> |           |          |      | <b>VHF Business Band</b> |           |            |      |
|--------------------------|-----------|-------------|------|--------------------------|-----------|----------|------|--------------------------|-----------|------------|------|
| Code                     | Frequency | ColorDot    | BW   | Code                     | Frequency | ColorDot | BW   | Code                     | Frequency | ColorDot   | BW   |
| 01                       | 467.7625  | J           | 12.5 | 40                       | 461.2875  |          | 12.5 | 03                       | 151.625   | Red Dot    | 12.5 |
| 02                       | 467.8125  | K           | 12.5 | 41                       | 461.3125  |          | 12.5 | 04                       | 151.955   | Purple Dot | 12.5 |
| 03                       | 464.5500  | Yellow Dot  | 12.5 | 42                       | 461.3375  |          | 12.5 | 05                       | 151.925   |            | 12.5 |
| 04                       | 464.5000  | Brown Dot   | 12.5 | 43                       | 461.3625  |          | 12.5 | 06                       | 154.540   |            | 12.5 |
| 05                       | 467.8500  | Silver Star | 12.5 | 44                       | 462.7625  |          | 12.5 | 07                       | 154.515   |            | 12.5 |
| 06                       | 467.8750  | Gold Star   | 12.5 | 45                       | 462.7875  |          | 12.5 | 08                       | 154.655   |            | 12.5 |
| 07                       | 467.9000  | Red Star    | 12.5 | 46                       | 462.8125  |          | 12.5 | 09                       | 151.685   |            | 12.5 |
| 08                       | 467.9250  | Blue Star   | 12.5 | 47                       | 462.8375  |          | 12.5 | 10                       | 151.715   |            | 12.5 |
| 09                       | 469.2625  |             | 12.5 | 48                       | 462.8625  |          | 12.5 | 11                       | 151.775   |            | 12.5 |
| 10                       | 462.5750  | White Dot   | 12.5 | 49                       | 462.8875  |          | 12.5 | 12                       | 151.805   |            | 12.5 |
| 11                       | 462.6250  | Black Dot   | 12.5 | 50                       | 462.9125  |          | 12.5 | 13                       | 151.835   |            | 12.5 |
| 12                       | 462.6750  | Orange Dot  | 12.5 | 51                       | 464.4875  |          | 12.5 | 14                       | 151.895   |            | 12.5 |
| 13                       | 464.3250  |             | 12.5 | 52                       | 464.5125  |          | 12.5 | 15                       | 154.490   |            | 12.5 |
| 14                       | 464.8250  |             | 12.5 | 53                       | 464.5375  |          | 12.5 | 16                       | 151.655   |            | 12.5 |
| 15                       | 469.5000  |             | 12.5 | 54                       | 464.5625  |          | 12.5 | 17                       | 151.745   |            | 12.5 |
| 16                       | 469.5500  |             | 12.5 | 55                       | 466.0375  |          | 12.5 | 18                       | 151.865   |            | 12.5 |
| 17                       | 463.2625  |             | 12.5 | 56                       | 466.0625  |          | 12.5 | 24                       | 151.700   |            | 12.5 |
| 18                       | 464.9125  |             | 12.5 | 57                       | 466.0875  |          | 12.5 | 25                       | 151.760   |            | 12.5 |
| 19                       | 464.6000  |             | 12.5 | 58                       | 466.1125  |          | 12.5 | 26                       | 152.700   |            | 12.5 |
| 20                       | 464.7000  |             | 12.5 | 59                       | 466.1375  |          | 12.5 | 99                       | No change |            | ---  |
| 21                       | 462.7250  |             | 12.5 | 60                       | 466.1625  |          | 12.5 |                          |           |            |      |
| 22                       | 464.5000  |             | 12.5 | 61                       | 466.1875  |          | 12.5 |                          |           |            |      |
| 23                       | 464.5500  |             | 12.5 | 62                       | 466.2125  |          | 12.5 |                          |           |            |      |
| 24                       | 467.7625  |             | 12.5 | 63                       | 466.2375  |          | 12.5 |                          |           |            |      |
| 25                       | 467.8125  |             | 12.5 | 64                       | 466.2625  |          | 12.5 |                          |           |            |      |
| 26                       | 467.8500  |             | 12.5 | 65                       | 466.2875  |          | 12.5 |                          |           |            |      |
| 27                       | 467.8750  |             | 12.5 | 66                       | 466.3125  |          | 12.5 |                          |           |            |      |
| 28                       | 467.9000  |             | 12.5 | 67                       | 466.3375  |          | 12.5 |                          |           |            |      |
| 29                       | 467.9250  |             | 12.5 | 68                       | 466.3625  |          | 12.5 |                          |           |            |      |
| 30                       | 461.0375  |             | 12.5 | 69                       | 467.7875  |          | 12.5 |                          |           |            |      |
| 31                       | 461.0625  |             | 12.5 | 70                       | 467.8375  |          | 12.5 |                          |           |            |      |
| 32                       | 461.0875  |             | 12.5 | 71                       | 467.8625  |          | 12.5 |                          |           |            |      |
| 33                       | 461.1125  |             | 12.5 | 72                       | 467.8875  |          | 12.5 |                          |           |            |      |
| 34                       | 461.1375  |             | 12.5 | 73                       | 467.9125  |          | 12.5 |                          |           |            |      |
| 35                       | 461.1625  |             | 12.5 | 74                       | 469.4875  |          | 12.5 |                          |           |            |      |
| 36                       | 461.1875  |             | 12.5 | 75                       | 469.5125  |          | 12.5 |                          |           |            |      |
| 37                       | 461.2125  |             | 12.5 | 76                       | 469.5375  |          | 12.5 |                          |           |            |      |
| 38                       | 461.2375  |             | 12.5 | 77                       | 469.5625  |          | 12.5 |                          |           |            |      |
| 39                       | 461.2625  |             | 12.5 | 99                       | No change |          | ---  |                          |           |            |      |

| <b>VHF MURS**</b> |           |           |      |
|-------------------|-----------|-----------|------|
| Code              | Frequency | ColorDot  | BW   |
| 01                | 154.600   | Green Dot | 25   |
| 02                | 154.570   | Blue Dot  | 25   |
| 19                | 151.820   | MURS      | 12.5 |
| 20                | 151.880   | MURS      | 12.5 |
| 21                | 151.940   | MURS      | 12.5 |
| 22                | 154.600   | MURS      | 12.5 |
| 23                | 154.570   | MURS      | 12.5 |

| <b>Notes</b>                                                                                     |  |  |  |
|--------------------------------------------------------------------------------------------------|--|--|--|
| ** MURS frequencies do not require an FCC license. All other frequencies require an FCC license. |  |  |  |
| • BW is the bandwidth in kHz.                                                                    |  |  |  |
| • 12.5 kHz indicates a narrow band channel. 25kHz indicates a wide band channel.                 |  |  |  |

- Notes:** 1. If the R-Series Radio has been PC programmed to a non-table frequency it cannot be changed via field programming. You can, however, change the QC or DQC Tone Code via field programming by using the "No Change" Frequency Code "99" followed by the desired QC or DQC Tone Code.
2. For the VHF Model R-146, only VHF Business Band Frequency Codes 03-18, and 24-26 are available.
3. For the VHF MURS Model R-146M, only VHF MURS Frequency Codes 01, 02, 19-23 are available.

**CANADIAN FREQUENCY CODES.....**

| <b>Canada Models<br/>UHF Business Band</b> |           |          |    | <b>Canada Models<br/>VHF Business Band</b> |           |          |    | <b>British Columbia Models<br/>VHF Business Band</b> |           |          |    |
|--------------------------------------------|-----------|----------|----|--------------------------------------------|-----------|----------|----|------------------------------------------------------|-----------|----------|----|
| Code                                       | Frequency | ColorDot | BW | Code                                       | Frequency | ColorDot | BW | Code                                                 | Frequency | ColorDot | BW |
| 01                                         | 458.6625  |          | 25 | 01                                         | 151.055   |          | 25 | 01                                                   | 154.100   |          | 25 |
| 02                                         | 469.2625  |          | 25 | 02                                         | 151.115   |          | 25 | 02                                                   | 158.940   |          | 25 |

**TABLE 2: INTERFERENCE ELIMINATOR PROGRAMMABLE QC TONE CODES.....**

| Code | Frequency | Code | Frequency | Code | Frequency | Code | Frequency |
|------|-----------|------|-----------|------|-----------|------|-----------|
| 01   | 67.0      | 14   | 107.2     | 27   | 167.9     | 40   | 159.8     |
| 02   | 71.9      | 15   | 110.9     | 28   | 173.8     | 41   | 165.5     |
| 03   | 74.4      | 16   | 114.8     | 29   | 179.9     | 42   | 171.3     |
| 04   | 77.0      | 17   | 118.8     | 30   | 186.2     | 43   | 177.3     |
| 05   | 79.7      | 18   | 123.0     | 31   | 192.8     | 44   | No Tone   |
| 06   | 82.5      | 19   | 127.3     | 32   | 203.5     | 45   | 183.5     |
| 07   | 85.4      | 20   | 131.8     | 33   | 210.7     | 46   | 189.9     |
| 08   | 88.5      | 21   | 136.5     | 34   | 218.1     | 47   | 196.6     |
| 09   | 91.5      | 22   | 141.3     | 35   | 225.7     | 48   | 199.5     |
| 10   | 94.8      | 23   | 146.2     | 36   | 233.6     | 49   | 206.5     |
| 11   | 97.4      | 24   | 151.4     | 37   | 241.8     | 50   | 229.1     |
| 12   | 100.0     | 25   | 156.7     | 38   | 250.3     | 51   | 254.1     |
| 13   | 103.5     | 26   | 162.2     | 39   | 69.4      | 00   | No Tone   |

**TABLE 3: DIGITAL INTERFERENCE ELIMINATOR PROGRAMMABLE DQC TONE CODES ...**

| Code | Code | Code | Code | Code | Code | Code | Code |
|------|------|------|------|------|------|------|------|
| 023  | 072  | 152  | 244  | 311  | 412  | 466  | 631  |
| 025  | 073  | 155  | 245  | 315  | 413  | 503  | 632  |
| 026  | 074  | 156  | 246  | 325  | 423  | 506  | 645  |
| 031  | 114  | 162  | 251  | 331  | 431  | 516  | 654  |
| 032  | 115  | 165  | 252  | 332  | 432  | 523  | 664  |
| 036  | 116  | 172  | 255  | 343  | 445  | 532  | 703  |
| 043  | 122  | 174  | 261  | 346  | 446  | 546  | 712  |
| 047  | 125  | 205  | 263  | 351  | 452  | 565  | 723  |
| 051  | 131  | 212  | 265  | 356  | 454  | 606  | 731  |
| 053  | 132  | 223  | 266  | 364  | 455  | 662  | 732  |
| 054  | 134  | 225  | 271  | 365  | 462  | 612  | 734  |
| 065  | 143  | 226  | 274  | 371  | 464  | 624  | 743  |
| 071  | 145  | 243  | 306  | 411  | 465  | 627  | 754  |

**TABLE 4: ADVANCED FEATURE CODES.....**

| Code                         | Feature                         | Default | Description                                                                                                                                                         |
|------------------------------|---------------------------------|---------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Inactivity Reset Time</b> |                                 |         |                                                                                                                                                                     |
| 801                          | 5 seconds                       |         | Inactivity Reset Time is the length of time the radio can remain inactive (not receiving or transmitting) before the audio is muted.                                |
| 802                          | 10 seconds                      | √       |                                                                                                                                                                     |
| 803                          | 20 seconds                      |         |                                                                                                                                                                     |
| 804                          | 30 seconds                      |         |                                                                                                                                                                     |
| 805                          | 45 seconds                      |         |                                                                                                                                                                     |
| 806                          | 1 minute                        |         |                                                                                                                                                                     |
| 807                          | 2 minutes                       |         |                                                                                                                                                                     |
| 808                          | 3 minutes                       |         |                                                                                                                                                                     |
| 809                          | 4 minutes                       |         |                                                                                                                                                                     |
| <b>Special Features</b>      |                                 |         |                                                                                                                                                                     |
| 825                          | Enable Auto Turn-Off            | √       | Radio's audio will automatically mute when the radio has not been used(transmit or receive) for a period of time longer than the Reset Time. Callbox Mode           |
| 828                          | Disable Auto Turn-Off           |         | Radio's audio will not mute when the radio has not been used(transmit or receive) for a period of time longer than the Reset Time. Intercom Mode.                   |
| 827                          | Enable Busy Channel TX Inhibit  |         | Radio cannot transmit when there is a received signal. A "busy signal" will be heard on the RDC-1 speaker when the PTT is pressed and a received signal is present. |
| 828                          | Disable Busy Channel TX Inhibit | √       | Radio will transmit whenever the PTT is pressed, regardless of any received signal.                                                                                 |
| 831                          | Enable "Ring" Call Tone         |         | Radio will transmit Ringing Call Tone when PTT is pressed and no return call is received.                                                                           |
| 832                          | Enable "Doorbell" Call Tone     | √       | Radio will transmit simulated Doorbell Call Tone when PTT is pressed and no return call is received.                                                                |
| 833                          | Enable Time-Out Tone            | √       | At the end of the Activity Reset Time, the radio will transmit a hi/low tone to other receiving radios.                                                             |
| 834                          | Disable Time-Out Tone           |         | At the end of the Activity Reset Time, the radio will not transmit a hi/low tone to other receiving radios.                                                         |
|                              |                                 |         | √ Denotes the R-Series transceiver factory default settings.                                                                                                        |

**TABLE 5: SINGLE DIGIT RADIO FEATURE CODES.....**

| Code  | Feature              | Default | Description                                                           |
|-------|----------------------|---------|-----------------------------------------------------------------------|
| 1 - 8 | Unused               |         |                                                                       |
| 9     | Call Tone <b>ON</b>  | ✓       | When PTT button is initially pressed a Call Tone will be transmitted. |
| 0     | Call Tone <b>OFF</b> |         |                                                                       |

**HOW TO FIELD PROGRAM FEATURE CODES.....**

The RDC-Series Radio can be field programmed for a number of simple and advanced features. Refer to **Table 5** below for the simple, single digit codes available for field programming. Refer to **Table 4** for the advanced three digit codes available for field programming. In our example we will program an R-146 for an Inactivity Reset Time of 30 seconds.

**804**

1. Refer to [Table 5](#) to determine the three-digit feature code and write it down.



2. Press and **HOLD** the Program Button (See FIG-1 on page 2 for location) and now connect power to the radio using the RPS-1B AC adapter, the radio will now turn ON. A "P" will appear on the program display and the radio will beep rapidly.

3. When the beeping stops, release the PTT Button. The radio will display a series of six characters for Radio Identification, with each character separated by a hyphen. The 1<sup>st</sup> two characters indicate the Model Number, the 3<sup>rd</sup> and 4<sup>th</sup> characters indicate the radio type, and the 5<sup>th</sup> and 6<sup>th</sup> characters indicate the firmware revision.

For this example:

Model: 01  
Radio Type: 31  
Firmware Revision: 51



MODEL



RADIO TYPE



FIRMWARE REVISION



4. After the Radio Identification has been displayed, the digit 1 will appear, followed by a hyphen and the speaker will sound a triple beep indicating that the radio is in Program Mode and Channel 1 is selected.

5. Press the Channel selector to select the channel to be programmed. The channel number will appear briefly on the display as you step through the channels. When you have settled on a channel a hyphen will appear across the center of the display to indicate that it is ready for programming.



6. Enter the 1<sup>st</sup> digit of the feature code by pressing the Program button until the display shows the desired number. Pause—the speaker will sound a low tone and the radio will show a hyphen across the center of the display to indicate that it is ready to accept the next digit.

**NOTE:** If entering a simple, single digit code skip to step 10.



7. Enter the 2<sup>nd</sup> digit of the feature code by pressing the Program button until the display shows the desired number. Pause—the speaker will sound a low tone and the radio will show a hyphen across the center of the display to indicate that it is ready to accept the next digit.



8. Enter the 3<sup>rd</sup> digit of the feature code by pressing the Program button until the display shows the desired number. Pause—the speaker will sound a low tone and the radio will show a hyphen across the center of the display to indicate that it is ready to accept the next digit.

9. Press and release the **Volume Up** button to **SAVE** your programming. A triple beep will sound to indicate that programming was successful and a hyphen will appear on the program display. The radio is now ready for another program entry.

**NOTE:** An error tone will sound if you attempt to save an incorrect code, an "E" will appear on the display. Check the digits you are attempting to enter, then re-enter.

10. When you have made your final program entry and to return the radio to normal operation:
  - 1) Disconnect the AC adapter from the radio.
  - 2) THEN reconnect the AC adapter to the radio.

**RDC-1 SPEAKER INTERCOM BOX INSTALLATION INSTRUCTIONS .....**

If you intend to mount the metal RDC-1 speaker intercom box on an outside wall, it will be necessary to route the special connecting cable through a hole in the exterior wall.

To make the routing process easier and the required hole smaller, we suggest routing the end of the cable that contains the 3 spade lugs. You will need to separate the front of the RDC-1 from the back and disconnect the three spade lugs from the screw terminals.

When ready to pass the cable through the hole, attach a "pull line" BELOW the crimp attachment point of the spade lugs and gently pull the cable through the hole (refer to Figure-2).

The RDC-1 Speaker Intercom Box can be secured to virtually to any surface (INDOOR/OUTDOOR) using up to four (4) screws (not included).

**Installation of RDC-1: (Refer to Figure-2)**

1. Determine the method of securing the RDC-1.
  - a. Use the holes in the mounting tabs on the sides of the RDC-1.
  - b. OR Use the mounting holes located directly on the back of the RDC-1.
2. Determine the routing of the RDC-1 Cable.
  - a. Through the back of the RDC-1.
  - b. OR Through the bottom of the RDC-1.
3. Choose a size, type of screw thread and screw length which will hold firmly in the surface to which the unit will be mounted.

4. If required, drill the (2) holes to secure the RDC-1 into the wall mounting surface.
5. If required, drill the hole to route the RDC-1 Cable through the mounting surface. The hole must be large enough to pass the cable end containing the (3) spade lugs. We suggest a 0.5"(1/2") minimum diameter size hole.
6. Route the RDC-1 Cable through the drilled hole.
7. Using the included Torx bit, remove the (2) T-25 TORX screws securing the front and rear panels of the RDC-1.
8. Secure the rear panel of the RDC-1 to the mounting surface using the (2) screws selected in Step 3.
9. If routing RDC-1 Cable through the bottom of the rear panel, remove the conduit plug, install the require length of conduit, and route the RDC-1 Cable through the conduit into the RDC-1 box.
10. CAREFULLY re-connect the (3) spade lugs of the RDC-1 Cable to the (3) correct screw terminals located on the inside of the front panel.
 

**Take care to match the name on the spade lug label to the same name printed near the screw terminal (refer to Figure-2).**
11. Secure the RDC-1 Cable to the RDC-1 rear panel tab using the small cable tie (refer to Figure-2).
12. Place the RDC-1 front panel over the rear panel and secure with the (2) T-25 TORX screws.
13. You may want to consider routing the connecting cable through conduit and attaching the conduit to the RDC-1 (back or bottom hole). The hole size in the RDC-1 is 0.875"(7/8").



**Figure-2: RDC-1 Installation**

**R-SERIES RADIO INSTALLATION INSTRUCTIONS .....**

The R-Series Radio can be placed INDOORS only, on any flat surface or secured to virtually any surface with the JBS-MMK Mounting Kit using only two (2) screws(not included). Observe CAUTIONS listed below when mounting.

**Installation of the R-Series radio: (Refer to Figure-3)**

If required, the RDC-1 Cable was routed in the previous instructions. The RDC-1 Cable end with the 2.5mm/3.5mm plug should be available for installation.

Determine the location for the R-Series radio. The length of the RDC-1 Cable is 20', the R-Series radio must be located within that distance from the RDC-1. The R-Series radio also requires 110VAC (see included RPS-1B power supply) or external 12VDC power supply within close proximity.

**If using the JBS-MMK Mounting Kit, use the following instructions.**

1. Choose a size, type of screw thread and screw length which will hold firmly in the surface to which the unit will be mounted.
2. If required, drill the (2) holes to secure the mounting bracket to the mounting surface.
3. Secure the mounting bracket to the mounting surface with the screws selected in Step 1.
4. Using the (2) screws, (2)rubber washers, nylon cable clamp, and (2) small cable ties provided in the mounting kit, secure the R-Series radio to the mounting bracket as shown in Figure-3.
5. Attach AFB-1545 antenna to the antenna connector and place antenna in the VERTICAL position. If greater coverage is required, use the remote mount Ritron remote mount magnetic mount antenna RAM-1545.
6. Plug the RPS-1B power supply into the 110VAC wall socket, and plug the other end into the DC Power Connector located on the top of the R-Series radio. The radio will automatically power-up.
7. Plug the 2.5/3.5mm plug of the connecting cable attached to the RDC-1 into the 2.5/3.5mm jack on the bottom of the R-Series Transceiver.
8. If required, program the radio. Refer to the programming section of this manual for details.
9. Select the correct channel with the Channel Button and set the correct audio level with the Volume Buttons.

**The R-Series Transceiver can be powered as follows:**

- (INDOOR USE ONLY) Use only the included RPS-1B 110VAC AC adapter to power the radio transceiver.

**CAUTIONS**

- Antenna MUST be connected to radio BEFORE transmitting.
- Position antenna in VERTICAL position.
- Keep antenna AWAY from all metal objects and power lines. Maintain at least 3ft of clearance on all sides.
- DO NOT route AC cord along-side or near the antenna.
- Route power and AC Cord AWAY from Radio.



**Figure-3: R-Series Radio Installation**

## OPERATING THE DOORCOM™ WIRELESS INTERCOM .....

### INITIATING A CALL (Default is Automatic Turn-Off)

- Press and HOLD the PTT button to talk.  
*A unique Call Tone will be sent to radio-equipped personnel when the PTT button is pressed. The Call Tone is also heard on the speaker at the RDC-1.*
- Begin speaking after the beep.  
*The caller should be 3 feet or less from the microphone.*
- Release PTT button to listen.

### RECEIVING A CALL

- Any return call from a radio will then be heard on the RDC-1 speaker.

#### **NOTES:**

- If a return call is not received within 10 seconds of releasing the PTT button AND, there is no additional radio activity on the channel (the Inactivity Rest Time Default is 10 seconds), the speaker on the RDC-1 will sound a hi/low double-tone and then the speaker will turn off automatically.
- If ENABLED (DoorCom™ Time-Out Tone), the same distinct tones will be transmitted to radio-equipped personnel to signal that the speaker has turned off and internal communications can continue.
- No calls from radio-equipped personnel will be heard on the RDC-1 speaker. Pressing the PTT button on the RDC-1 again will turn the speaker on and will resend the Call Tone.

The Automatic Turn-Off feature is designed to prevent eavesdropping at the RDC-1 speaker.

### System Range and Coverage

The typical range of the DoorCom™ system is defined as: 1 floor, 350,000sq. ft.. Coverage depends on building structure and/or surrounding typography. Concrete walls, steel, metal shelving, racks, etc. can further reduce your coverage.

**Site Survey:** Before permanently installing the DoorCom™ system, we recommend that you conduct a site survey to determine the actual radio coverage in your facility.

1. You will need two people to conduct the site survey: One person to operate the DoorCom™ system, the other person to walk the facility with a compatible portable 2-way radio.
2. Temporarily position the DoorCom™ system in or near the location it will be mounted. Note: Locating the radio transceiver with antenna as close as possible to the desired mounting location is critical to an accurate site survey.
3. Apply power to the DoorCom™ system and initiate a call to the other 2-way radio. Continue the conversation while the person with the portable radio moves to a variety of locations in the facility.
4. If you are unable to achieve the desired coverage:
  - A. Try mounting the radio with the included antenna slightly higher. Keep in mind the included connecting cable that connects the radio to the external speaker intercom box is only 20ft in length.
  - B. If this is not successful, we offer the optional RAM-1545 magnetic mount antenna with a 25ft cable. This will allow you to locate the antenna separately from the radio.

### **RADIO ALERT TONES**

The radio responds to certain instructions by sounding a beep or series of tones. These tones can tell you that the radio is working as you expect.

#### **Power on/Self Check “OK”**

When power is applied to the radio, the radio will run a quick “self test” to confirm basic functions. When complete the radio will sound the Channel Beep and the Channel Display will show the operating channel. The radio is now ready for use.

#### **Error Tones**

If the “self test” detects a diagnostic error, an error tone sounds. The error tone indicates the radio frequency synthesizer is malfunctioning. Turn off the radio and try again. The error tone will also sound if a channel has been programmed with an invalid frequency.

A long, low pitched tone means the supply voltage is too low to operate the radio. If you cannot correct the problem, consult an authorized Ritron service center or Ritron directly.

#### **Transmit Time-Out Timer** – (Default is 60 seconds)

If the PTT is pressed longer than the programmed Transmit Time Out Timer time period, a low-tone followed by a higher-pitched tone sounds and the transmitter automatically shuts off.

### **OPTIONAL PROGRAMMABLE RADIO ALERT TONES**

#### **DoorCom™ Time-Out Tone** – Default is Enabled (FP)

If ENABLED, a distinct hi/low double-tone will be heard on the speaker of the receiving portable radios. This tone alerts radio-equipped staff that the DoorCom™ speaker has turned OFF and internal communication can now continue.

#### **Courtesy Beep** – Default is Not Enabled – Requires PC

At the end of each received transmission, a short tone will sound only on the RDC-1 speaker. This indicates that the channel is clear and you may now transmit.

#### **Busy Channel TX Inhibit** – Default is Not Enabled – Requires PC

When the PTT is pressed and another radio is simultaneously transmitting on your radio frequency without your tone, the radio will beep a series of long, low tones (like a telephone busy signal) and you will not be allowed to transmit.

#### **Transmit Clear To Talk Beep** – Default is Not Enabled - Requires PC

After the PTT has been pressed a short tone sounds on the RDC-1 speaker. This indicates that the radio is ready for you to begin talking.

## EXPOSURE TO RADIO FREQUENCY ENERGY.....

These products generate radio frequency (RF) energy when the ON/PTT button on the front of the unit is depressed. These products have been evaluated for compliance with the maximum permissible exposure limits for RF energy at the maximum power rating of the unit when using antennas available from RITRON. These products are not to be used by the general public in an uncontrolled environment unless compliance with the Uncontrolled / General Population limits for RF exposure can be assured.

Antennas other than those available from RITRON listed below have not been tested for compliance and may or may not meet the exposure limits at the distances given. Higher gain antennas are capable of generating higher fields in the strongest part of their field and would, therefore, require a greater separation from the antenna.

**R-446 Models:** To comply with the General Population / Uncontrolled limits, all persons must be at least 8.7 inches (22 cm) from the AFB-1545 antenna which is supplied by RITRON to be attached directly to the rear of the unit. For the RITRON RAM-1545 magnet mount antenna, which can be located away from the unit, all persons must be at least 7.9 inches (20 cm) from the antenna.

**R-146 Models:** To comply with the General Population / Uncontrolled limits, all persons must be at least 7.9 inches (20 cm) from the AFB-1545 antenna which is supplied by RITRON to be attached directly to the top of the unit. For the RITRON RAM-1545 magnet mount antenna, which can be located away from the unit, all persons must be at least 10.8 inches (28 cm) from the antenna. To limit exposure to RF energy to levels below the limit, please observe the following:

- Use only the antenna(s) available from RITRON for these models. **DO NOT** operate the radio without an antenna.
- Keep talk times as short and infrequent as possible. **DO NOT** depress the **ON/PTT** button when not actually wishing to transmit. These radios are equipped with an internal timer to limit continuous transmit times.
- When transmitting, make certain that the distance limits for the particular model in use are observed.

- **DO NOT** allow children to operate the radio. **When used as directed, this series of radios is designed to comply with the FCC's RF exposure limits for "Uncontrolled / General Population". In addition, they are designed to comply with the following Standards and Guidelines:**
- FCC OET Bulletin 65, Edition 97-01, Supplement C, Evaluating Compliance with FCC Guidelines for Human Exposure to Radio Frequency Electromagnetic Fields.
- **American National Standards Institute (C95.1-1992), IEEE Standard for Safety Levels with Respect to Human Exposure to Radio Frequency Electromagnetic Fields, 3 kHz to 300 GHz.**
- American National Standards Institute (C95.3-1992), IEEE Recommended Practice for the Measurement of Potentially Hazardous Electromagnetic Fields-RF and Microwave

### Safety Standards

The FCC (with its action in General Docket 79-144, March 13, 1985) has adopted a safety standard for human exposure to radio frequency electromagnetic energy emitted by FCC regulated equipment. Ritron observes these guidelines and recommends that you do also:

- **DO NOT** hold the radio so that the antenna is very close to or touching exposed parts of the body, especially the face or eyes, while transmitting. Keep the radio vertical, eight inches away while talking into the front panel.
- **DO NOT** press the Push-To-Talk except when you intend to transmit.
- **DO NOT** operate radio equipment near electrical blasting caps or in an explosive atmosphere.
- **DO NOT** allow children to play with any radio equipment that contains a transmitting device.
- Repair of Ritron products should be performed only by Ritron authorized personnel.

## FCC LICENSING .....

Except for the five (5) MURS frequencies listed on page 11, the FCC requires the owners of radios operating on these frequencies to obtain a station license before using them.

The station licensee is responsible for ensuring that transmitter power, frequency and deviation are within the limits specified by the station license. The station licensee is also responsible for proper operation and maintenance of the radio equipment. This includes checking the transmitter frequency and deviation periodically, using appropriate methods.

To get an FCC license for VHF or UHF frequencies, submit FCC application Form 601. Your Ritron dealer can help you with this process.

### How to Obtain an FCC Radio License

Because your Ritron radio operates on Private Land Mobile frequencies, it is subject to the Rules and Regulations of the FCC, which requires all operators of these frequencies to obtain a station license before operating their equipment. Make

application for your FCC license on FCC Forms 601, Schedules D and H, and Fee Remittance Form 159.

To have forms and instructions faxed to you by the FCC, call the FCC Fax-On-Demand system at **202-418-0177** from your fax machine; request Document numbers 3000159, 3060001, 3060003, and 3060006.

To have Document numbers 3000159, 3060001, 3060003, and 3060006 mailed to you, call the FCC Forms Hotline at **800-418-FORM (800-418-3676)**.

For help with questions concerning the license application, contact the FCC at **888-CALL-FCC (888-225-5322)** or log on at **www.fcc.gov**

You must decide which radio frequency(ies) you can operate on before filling out your application.

For help determining your frequencies, call Ritron at **800-USA-1-USA (800-872-1872)**.

## INDUSTRY CANADA LICENSING .....

### INDUSTRY CANADA Regulations

Industry Canada requires the owners of the radios to obtain a radio license before using them.

Application forms can be obtained from the nearest Industry Canada District office.

### INDUSTRY CANADA License Application

1. Fill in the items per the instructions. If you need additional space for any item, use the reverse side of the application.
2. Use a typewriter or print legibly.
3. Make a copy for your files.
4. Prepare a check or money order to "Receiver General for Canada", for the amount listed on the following schedule for each radio purchased. (Licenses are renewed annually on April 1st. Refer to the following schedule for application fees for each month.)

5. Mail the completed application, along with your check or money order, to the closest Industry Canada District Office.

| Month of Application | Initial Fee | Month of Application | Initial Fee |
|----------------------|-------------|----------------------|-------------|
| April.....           | \$52        | October.....         | \$33        |
| May.....             | \$50        | November.....        | \$29        |
| June.....            | \$46        | December.....        | \$26        |
| July.....            | \$43        | January.....         | \$23        |
| August.....          | \$40        | February.....        | \$20        |
| September.....       | \$36        | March.....           | \$16        |

Notes: Fees are subject to change without notice.  
The annual renewal fee is \$41

## SERVICE .....

Federal law prohibits you from making any internal adjustments to the transmitter, and/ or from changing transmit frequencies unless you are specifically designated by the licensee.

If your radio equipment fails to operate properly, or you wish to have the radio programmed, contact your authorized dealer or Ritron.

### U.S. Manufacturer:

RITRON, INC.  
Repair Department  
505 West Carmel Drive  
Carmel, IN 46032 USA

Phone: 317-846-1201  
FAX: 317-846-4978

**RITRON, INC. LIMITED WARRANTY .....****WHAT THIS WARRANTY COVERS:**

RITRON, INC. ("RITRON") provides the following warranty against defects in materials and/or workmanship in **RITRON Radios and Accessories** under normal use and service during the applicable warranty period (as stated below). "Accessories" means antennas, holsters, chargers, earphones, speaker/microphones and items contained in the programming and programming/service kits.

| <u>WHAT IS COVERED</u> | <u>FOR HOW LONG</u> | <u>WHAT RITRON WILL DO</u>                                                                                                                                    |
|------------------------|---------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------|
| DoorCom™ Intercom      | 1 year*             | During the first year after date of purchase, RITRON will repair or replace the defective product, at RITRON's option, parts and labor included at no charge. |
| Accessories            | 90 days*            | <i>*After date of purchase</i>                                                                                                                                |

**WHAT THIS WARRANTY DOES NOT COVER:**

- Any technical information provided with the covered product or any other RITRON products;
- Installation, maintenance or service of the product, unless this is covered by a separate written agreement with RITRON;
- Any products not furnished by RITRON which are attached or used with the covered product, or defects or damage from the use of the covered product with equipment that is not covered (such as defects or damage from the charging or use of batteries other than with covered product);
- Defects or damage, including broken antennas, resulting from:
  - misuse, abuse, improper maintenance, alteration, modification, neglect, accident or act of God,
  - the use of covered products other than in normal and customary manner or,
  - improper testing or installation;
- Defects or damages from unauthorized disassembly, repair or modification, or where unauthorized disassembly, repair or modification prevents inspection and testing necessary to validate warranty claims;
- Defects or damages in which the serial number has been removed, altered or defaced.
- Batteries if any of the seals are not intact.

**IMPORTANT:** This warranty sets forth the full extent of RITRON's express responsibilities regarding the covered products, and is given in lieu of all other express warranties. What RITRON has agreed to do above is your sole and exclusive remedy. No person is authorized to make any other warranty to you on behalf of RITRON. Warranties implied by state law, such as implied warranties of merchantability and fitness for a particular purpose, are limited to the duration of this limited warranty as it applies to the covered product. Incidental and consequential damages are not recoverable under this warranty (this includes loss of use or time, inconvenience, business interruption, commercial loss, lost profits or savings). Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitation on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. Because each covered product system is unique, RITRON disclaims liability for range, coverage, or operation of the system as a whole under this warranty.

**WHO IS COVERED BY THIS WARRANTY:** This warranty is given only to the purchaser or lessee of covered products when acquired for use, not resale. This warranty is not assignable or transferable.

**HOW TO GET WARRANTY SERVICE:** To receive warranty service, you must deliver or send the defective product, delivery costs and insurance prepaid, within the applicable warranty period, to **RITRON, INC., 505 West Carmel Drive, Carmel, Indiana 46032, Attention: Warranty Department.** Please point out the nature of the defect in as much detail as you can. You must retain your sales or lease receipt (or other written evidence of the date of purchase) and deliver it along with the product. If RITRON chooses to repair or replace a defective product, RITRON may replace the product or any part or component with reconditioned product, parts or components. Replacements are covered for the balance of the original applicable warranty period. All replaced covered products, parts or components become RITRON's property.

**RIGHTS TO SOFTWARE RETAINED :** Title and all rights or licenses to patents, copyrights, trademarks and trade secrets in any RITRON software contained in covered products are and shall remain in RITRON. RITRON nevertheless grants you a limited non-exclusive, transferable right to use the RITRON software only in conjunction with covered products. No other license or right to the RITRON software is granted or permitted.

**YOUR RIGHTS UNDER STATE LAW:** This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

**WHERE THIS WARRANTY IS VALID:** This warranty is valid only within the United States, the District of Columbia and Puerto Rico.